



United Water

Project CRIA

Template F: Editable Form *Wireframes & Pages*

Prepared by Melity

DOCUMENT: Wireframes & Pages: F

VERSION: 1.0

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About This Document

What is a wireframe?

Wireframes are a page blueprint prior to the visual design used to illustrate the flow of information, document all objects to be included on the page and show the behavior and states of some of these objects. They are not meant to reflect actual design or content.

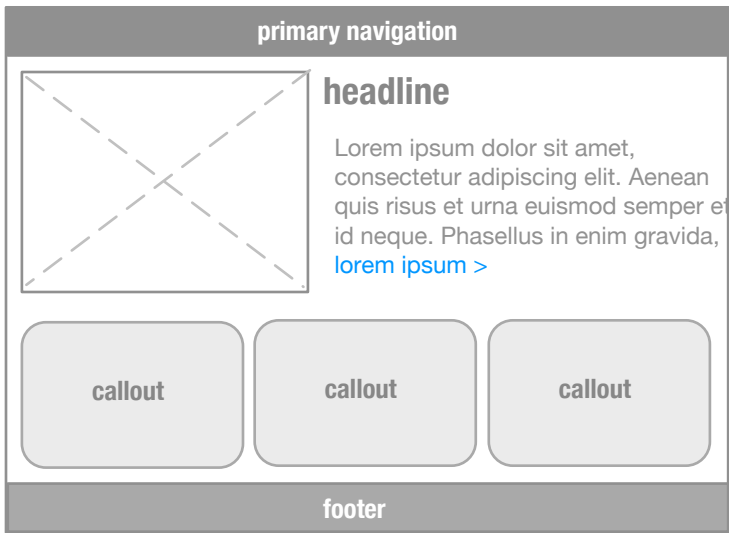
Design aspects for consideration

- Representation of selected content and functionality that will reside on a page to bring the strategic concept to life.
- An allocation of page real estate to illustrate priority and placement.
- Intent of copy - indicative of the eventual design. This includes titles, labels, links, prompts and instructions.
- Schematic that identifies key page areas (modules).
- Direction for visual design explorations.

Aspects not for wireframe review

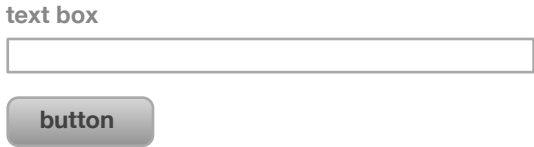
- Final copy or branding treatments
- The design/look&feel of the page
- Representation of the specific photography to be used
- The final layout of future content and functionality

Wireframe example

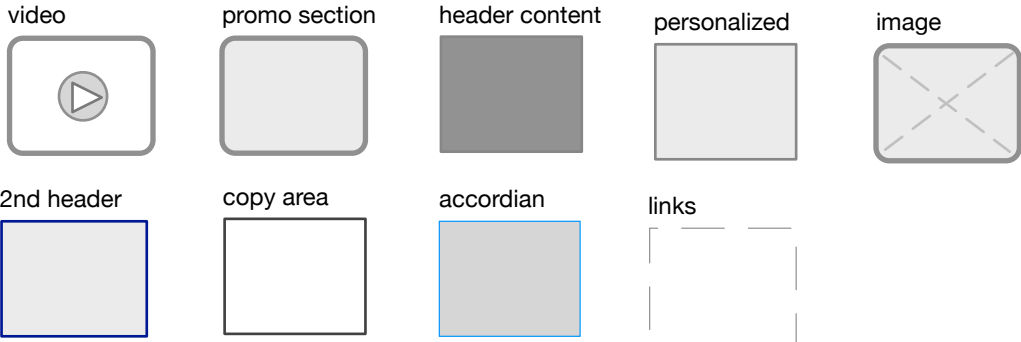


Legend

form elements



modular elements





United Water

Sitemap ID: F

Page Listing

SITEMAP ID: F

L1.4 My Info

L1.4.2. Account Information



United Water

Wireframes: F

Desktop/Tablet/Mobile

Template F Desktop

designated header

[refer to Shell: Secondary Header]

[header]

▲[title][content]

[header]

[title][content] [edit](#)

[add new](#)

[title][\[action\]](#)

[header]

[title][delete](#) | [add](#)

[header]

[text box] ?

[cancel](#)

save

Template 1.F (Desktop)

This shows how template 1.F: ‘Editable-controlled Forms’ will work on desktop devices.

Message States:

Unique Widgets:
Password criteria module

F.1. Form field that can contain (a) sub-header (b) title (c) edit/save hyperlink (d) add new hyperlink (e) [action] hyperlink (f) delete hyperlink (g) save button (h) cancel hyperlink

annotations

Template 1.F (Tablet)

Message States:

Unique Widgets:

Password criteria module

annotations

Template 1.F (Mobile)

Message States:

Unique Widgets:
Password criteria module



United Water

Pages: F

Desktop & Tablet

L1.4. My Profile

designated header

navigation

my profile

personal information

name

JOHN DOHM

phone numbers

home:

(XXX) XXX-9023 | [edit](#)

office:

(XXX) XXX-9023 | [edit](#)

mobile:

(XXX) XXX-9023 | [edit](#) 1

SMS text:

(XXX) XXX-9023 | [edit](#)

email address(es)

communication address:

a****@aaaaa.com | [edit](#)

statement address:

a****@aaaaa.com | [edit](#)

[add new](#) 2

get email notifications

[enroll now](#) 3

security credentials

current password *

new password ?

password strength

weak

re-enter new password *

[cancel](#)

save

password criteria

1. Must be 8 or more characters

2. At least one of each

• alpha

• character, numeric character,

• special character

your alerts

jersey city, nj

[delete](#) 5 | [add](#) 6

annotations

Template F

1. 'edit' hyperlinks turn the copy into editable text fields. Upon selection, 'edit' hyperlink changes to a 'save' hyperlink.
2. 'add new email address' hyperlink opens up 1. drop down for type 2. text field for email address 3. 'save' button
3. 'enroll now' hyperlink allows for an expansion of a text field and an 'ok' button if the user is not registered for email notifications
4. on initial display, 'current password' has an 'edit' hyperlink and the password is hidden behind ellipsis. The 'password' fields only display when the user selects the 'edit' hyperlink. On password change view, 'password criteria' informational module box appears.
5. 'delete' hyperlink deletes the city set for an alert with the 'delete' hyperlink turning to 'restate'
6. 'add' hyperlink displays 1. 'zip code' text field 2. state drop down 3. city drop down 4. ok button

L1.4.2. Account Information

designated header

navigation

account information

Lorem ipsum dolor sit amet, consectetur adipiscing elit. In vel ligula in velit feugiat ultricies. Vivamus id sem a velit maximus volutpat et eget mauris.

service address

1

2

3

4

primary account

5

1

nick name one

|

[edit](#)

[Account Number]

|

[delete](#)

✓

nick name two

|

[edit](#)

[Account Number]

|

[delete](#)

nick name three

|

[edit](#)

[Account Number]

|

[delete](#)

nick name four

|

[edit](#)

[Account Number]

|

[delete](#)

nick name five

|

[edit](#)

[Account Number]

|

[delete](#)

nick name six

|

[edit](#)

[Account Number]

|

[delete](#)

+ add an account

promo spot

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

[find out more](#)

promo spot

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

[find out more](#)

> account information FAQs

annotations

Template G

- 1. up/down arrows re-arrange the order that the accounts appear. This reflects on the tab order for the 'My Account' screens.
- 2. 'edit' hyperlink changes the copy for the 'account nickname' and the 'edit' link becomes a 'save' link.
- 3. 'delete' account hyperlink open up an in-line statement with an 'ok' button to delete account
- 4. 'primary account' row with checkmark for the user to select the 'primary account' they want to use. Primary account can be changed upon 'edit' selection.
- 5. 'add an account' button takes the user to the 'Add Account' screen.

L1.4.2. Account Information (Delete Account)

designated header

navigation

account information

service address

1

2

3

4

primary account

nick name one | [edit](#) [Account Number] | [cancel](#) ☐

Are you sure you want to delete this account? This does not stop service. Continue to the stop service if that is your intention.

stop water

5

nick name two | [edit](#) [Account Number] | [delete](#) ☐

nick name three | [edit](#) [Account Number] | [delete](#) ☐

nick name four | [edit](#) [Account Number] | [delete](#) ☐

nick name five | [edit](#) [Account Number] | [delete](#) ☐

nick name six | [edit](#) [Account Number] | [delete](#) ☐

+ add an account

6

promo spot

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

[find out more](#)

promo spot

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

[find out more](#)

> account information FAQs

annotations

Template G

- 1. 'up/down' arrows re-arrange the order that the accounts appear. This reflects on the tab order for the 'My Account' screens.
- 2. 'edit' hyperlink changes the copy for the 'account nickname' and the 'edit' link becomes a 'save' link.
- 3. 'cancel' account hyperlink cancels deleting the account.
- 4. 'primary account' row with checkmark for the user to select the 'primary account' they want to use. Primary account can be changed upon 'edit' selection.
- 5. 'stop water' button takes the user to the 'Water Service: Stop Service (step 1)' screen.
- 6. 'add an account' button takes the user to the 'Add Account' screen.

Template F (top)

designated header

my profile

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

personal information

name

JOHN DOHM

primary address details

billing address

1234 SOUTH PLACE
NEW YORK, NY 10014

phone number

home

(XXX)-XXX-9023

1

edit

office

(XXX)-XXX-9023

edit

mobile

(XXX)-XXX-9023

edit

SMS text

(XXX)-XXX-9023

edit

email address(es)

communication address

a*****@aaaa.com

edit

statement address

a*****@aaaa.com

edit

add new

2

annotations

Template F

- 1. 'edit' hyperlinks turn the copy into editable text fields. Upon selection, 'edit' hyperlink then turns into a 'save' hyperlink.
- 2. 'add new email address' hyperlink opens up 1. drop down for type 2. text field for email address 3. 'save' button

Template F (bottom)

designated header

get email notifications

[enroll now](#)

security credentials

current password

current password *

password information

1. Must be 8 or more characters

2. At least one of each

- alpha
- character, numeric character,
- special character

new password * ?

password strength

weak

re-enter new password *

save

[cancel](#)

your alerts

Jersey City, NJ

[delete](#)

[add](#)

[add alert](#)

annotations

1. ‘enroll now’ hyperlink allows for an expansion of a text field and an ‘ok’ button if the user is not registered for email notifications
2. on initial display, ‘current password’ has an ‘edit’ hyperlink and the password is hidden behind ellipsis. The ‘password’ fields only display when the user selects the ‘edit’ hyperlink.
3. ‘delete’ hyperlink deletes the city set for an alert
4. ‘add’ hyperlink displays 1. ‘zip code’ text field 2. state drop down 3. city drop down 4. ok button